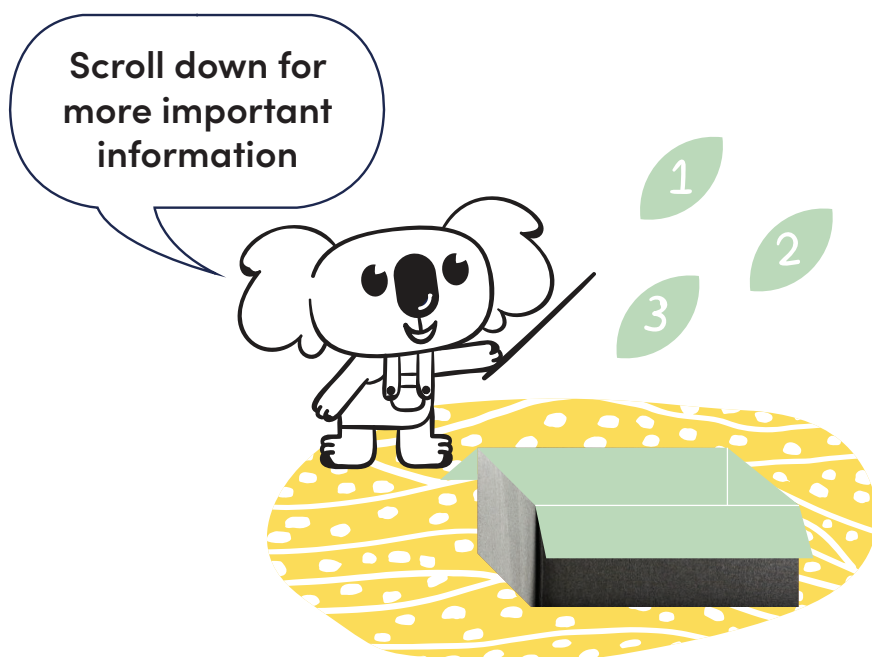


JOEY KIDS MATTRESS

How to unbox me

There's just a few simple steps to follow to ensure we're looking after each other.

- 1 Out of the box, simply remove my plastic seal and unroll me.
- 2 Place me on your bed base: white side up, grey side down, with my Joey sleep badge at the foot of the bed.
- 3 It can take up to 72 hours for my foam to recover and settle into place. We suggest opening the mattress in a well-ventilated space (more details on page 2).
- 4 Once my foam has fully recovered, you might need to adjust my cover so each corner sits just right.
- 5 My 'zip off topper' is machine washable if any nighttime 'accidents' happen. At the foot of my topper you'll find where the zip starts, as well as my care label.





Getting ready to use your mattress

After you've removed your mattress from the protective packaging it's a good idea to give it some time to breathe before dressing it up in your favourite linens.

Unbox your mattress in a well-ventilated room (with a window open, and perhaps a fan if you have it) to help air out the compressed foam. This will give your mattress some time to start to fully decompress and allow the new mattress scent to dissipate.

Most of the time the foam in the mattress will be recovered enough to use within the first few hours of opening although it can take a little longer for foams to fully recover to their natural state.

During this period the mattress may continue to expand in all directions and will continue to become more responsive.

Should my new Joey mattress smell?

Like many new products (new car smell anyone?), mattresses that come in a box have a scent which generally dissipates quickly after unboxing and removing packaging, though it can sometimes take up to a week or more to fully disappear.

If you notice a scent, rest assured that Koala mattress foam is made without formaldehyde, are low VOC (Volatile Organic Compounds), and meet CertiPUR-US® standards for content, emissions, and durability, and are analysed by independent, accredited testing laboratories.

Allowing the mattress to breathe in a well-ventilated space (like open windows, ceiling fan, door open) or vacuuming the mattress on a low setting helps draw out and remove this scent. We know this isn't always practical (especially in winter!), so if you don't, just be prepared for the scent to seem stronger or linger for a while longer.

Caring for your mattress

Regular maintenance of your mattress will help it look and perform its best for many years to come! During the first few weeks of use the foam will adapt and conform to your Joey's unique shape, size and sleeping positions. To help ensure a more even amount of wear across your mattress, we strongly recommend that it is rotated 180 degrees at least fortnightly during the first three months of use. After this, it is good practice to continue to rotate the mattress at least every three months.

We also recommend as part of a good maintenance routine to vacuum your mattress regularly on a low setting to help freshen the fabric and remove dust and other small debris. Remove any spills or stains by washing the zip off topper and wiping the base clean as soon as possible, and make sure to keep your mattress dry as excessive moisture can impact the foam's long term performance. A mattress protector can be used to help keep your mattress dry and looking great while keeping out dust mites or other creepy crawlies!



Can I wash the Joey Kids Mattress cover?

The Joey Kids Mattress comes with a handy zip-off topper, that can simply be unzipped along the top edge of the mattress and popped in your washing machine.

You can wash the zip-off topper in your machine on a cold cycle with a mild detergent, then line dry in the shade. Please don't use any bleach, and do not tumble dry, iron, or dry clean the cover.

To refit the zip-off topper, simply align the zipper clasp and zip all the way around. Do not remove or wash the permanent cover. Instead, you can wipe down with a damp cloth.

While the topper is in the wash, it's still perfectly fine to fit a mattress protector and/or sheets over the permanent cover and use the mattress as normal.

Ready to move?

When it comes time to move, we recommend that the mattresses are carried from underneath with someone to assist you. While our mattresses are rolled and compressed using specialised equipment, you shouldn't try this one at home! Recompressing or keeping the mattress bent may damage the foam and impact its future performance and comfort. If you're putting the mattress into long-term storage, make sure it's wrapped or otherwise protected, and it is best to lay the product flat rather than on its side.

If you need a hand phone us on 1800 575 337 (1800 KSLEEP)

